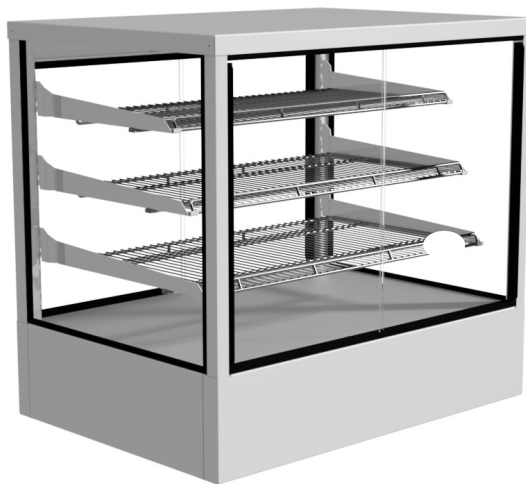




## **Ambient Display Cabinet**

### **Installation and Operating Manual**



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## INTRODUCTION

Congratulations on purchase of a Festivé food display cabinet. Festivé designs and manufactures quality cabinets designed to meet the exacting needs of its customers. Please take the time to carefully read and understand this manual. This will help ensure that maximum benefit from the cabinet can be gained. If you have any queries contact your dealer or Festivé.

## SAFETY

Please carefully read the important safety information provided below:

1. **Do not overload your power supply. See the Cabinet Specifications on pages 5-7 for power draw information.**
2. **The cabinet must be supplied with the voltage specified.**
3. **Always ensure that the power to the cabinet is earthed.**
4. **Always disconnect the cabinet from the mains power supply before cleaning, undertaking maintenance or allowing the cabinet to be serviced by a properly qualified tradesman.**
5. **Keep clear of, and never touch, moving parts.**
6. **Ensure that staff are familiar with the above safety information, as well as all other information in this manual.**

## INSTALLATION INSTRUCTIONS

In order to ensure that the cabinet operates efficiently it is important to spend time preparing the area and the cabinet for installation. Some key points and useful advice are provided below:

1. **Location**  
Cabinets should always be located away from direct sunlight, draughts, and equipment that generate heat and water vapour.
2. **Power Supply**  
Ensure a suitable power supply exists. Plug the cabinet into its own power point at the wall (multi boxes are not recommended). Always turn the cabinet on and off at the wall.
3. **Site Preparation**  
The cabinet should be installed on a level floor, plinth or bench. Any necessary bench cut-outs should have been made prior to installation, and a suitable power point located appropriately. Carefully position the cabinet in its correct position and ensure it is level. Adequate access to the cabinet for loading and cleaning is required.
4. **Cabinet Preparation.**  
Carefully un-wrap the cabinet and any other parts supplied. Remove all tape and ties etc.

## 5. Shelf Brackets and Shelves

The shelf brackets are removable and height adjustable. Notches in the brackets allow each one to be positioned in either a level or tilt position. Ensure that the brackets are firmly pushed down. Fit the shelves provided on the shelf brackets.

## OPERATING INSTRUCTIONS

1. Switch the cabinet on at the wall.
2. Ensure that the doors are closed.
3. Flick down the red toggle switch to turn lights on.



**red toggle switch**

4. Load the cabinet with products. Be careful not to overload the shelves.

## CLEANING AND SERVICING

It is important that the cabinet is regularly cleaned and serviced in order to achieve hygienic and efficient operation. Some advice on this is provided below:

5. Always turn the cabinet off at the wall before cleaning.
6. Do not use bleaches and other aggressive cleaning products (chemicals and scourers) that could damage the cabinet surfaces.
7. Never use hot water as this may 'shock' the glass and cause 'thermal breakage', i.e. shattering of glass due to sudden temperature changes.
8. Clean the exterior with soapy water using a soft damp cloth. Never apply too much water and always be careful to minimize moisture on and near the electronic controller and power lead. Dry the exterior immediately afterwards.
9. Gently lift up and remove the sliding doors. These should be placed on a cloth on a level surface to be cleaned.
10. Clear the door track of any debris.
11. Remove and clean the shelves and shelf brackets.
12. Clean the interior ceiling and walls.

## TROUBLE SHOOTING

Problem	Possible Cause	Solution
Cabinet won't turn on	Circuit broken at the main power board	Replace fuse/turn circuit breaker on
	The cabinet switch is off	Turn the cabinet switch on
Cabinet lights not working	Light switch is off	Turn light switch on
	LED light not working	Check connector, check LED driver. If still not working replace LED light

## SPARE PARTS

Festivé endeavours to maintain stocks of spare parts for its customers. If spare parts are required, please quote both the serial number of the cabinet and the item number(s) from the list below. It is important to use only Festivé spare parts to ensure compatibility, performance, and meet warranty conditions.

Item	Description
1	Rubber Door Seal
2	Rear Outer Sliding Door
3	Rear Inner Sliding Door
4	Front Outer Sliding Door
5	Front Inner Sliding Door
6	Top Door Track
7	Bottom Door Track
8	End Glass
9	Top Glass
10	Front Glass
11	Shelf Bracket Pair (specify size)
12	Shelf (specify size)
13	LED light assembly

# CABINET SPECIFICATIONS

## Tower Cabinets

Model	TA6	TA9	TA12
<b>Dimensions</b>			
Length	600mm	900mm	1200mm
Depth*	640mm	640mm	640mm
Height	1730mm	1730mm	1730mm
Weight	97kg	129kg	169kg
Display Area (m <sup>2</sup> )	1.4	2.1	2.9
<b>Construction</b>			
Exterior	Stainless steel or powder coated zinc steel		
Interior	Stainless Steel		
Lighting	LED under-shelf lighting		
Glass	Toughened single glazed		
Insulation	n/a		
Doors	Sliding, toughened single glazed		
Shelves	Adjustable height & angle, 5 shelves & base		
<b>Electrical</b>			
Volts	230 – 240 Volts a.c. 50 Hz, single phase		
Amps	0.5A	0.6A	0.6A
Connection	10A 3 pin plug		

\*Add extra 15mm for protruding control panel and switches

## York Cabinets

Model	YA6	YA9	YA12	YA15	YA18	YA24
<b>Dimensions</b>						
Length	600mm	900mm	1200mm	1530mm	1770mm	2370mm
Depth*	640mm	640mm	640mm	640mm	640mm	640mm
Height	1400mm	1400mm	1400mm	1400mm	1400mm	1400mm
Weight	62kg	93kg	140kg	155kg	186kg	278kg
Display Area (m <sup>2</sup> )	1.05	1.8	2.4	3.12	3.5	4.86
<b>Construction</b>						
Exterior	Stainless steel or powder coated zinc steel					
Interior	Stainless Steel					
Lighting	LED under-shelf lighting					
Glass	Toughened single glazed					
Insulation	n/a					
Doors	Sliding, toughened single glazed					
Shelves	Adjustable height & angle, 5 shelves & base					
<b>Electrical</b>						
Volts	230 – 240 Volts a.c. 50 Hz, single phase					
Amps	0.2A	0.2A	0.3A	0.3A	0.3A	0.4A
Connection	10A 3 pin plug					

\*Add extra 15mm for protruding control panel and switches

## Regent Cabinets

Model	RA6	RA9	RA12	RA15	RA18	RA24
<b>Dimensions</b>						
Length	600mm	900mm	1200mm	1530mm	1770mm	2370mm
Depth*	640mm	640mm	640mm	640mm	640mm	640mm
Height	1090mm	1090mm	1090mm	1090mm	1090mm	1090mm
Weight	54kg	81kg	121kg	135kg	162kg	242kg
Display Area (m <sup>2</sup> )	0.82	1.33	1.85	2.4	2.65	3.7
<b>Construction</b>						
Exterior	Stainless steel or powder coated zinc steel					
Interior	Stainless Steel					
Lighting	LED under-shelf lighting					
Glass	Toughened single glazed					
Insulation	n/a					
Doors	Sliding, toughened single glazed					
Shelves	Adjustable height & angle, 3 shelves & base					
<b>Electrical</b>						
Volts	230 – 240 Volts a.c. 50 Hz, single phase					
Amps	0.2A	0.2A	0.3A	0.3A	0.4A	0.5A
Connection	10 A 3 pin plug					

\*Add extra 25mm for protruding control panel and switches

## Lincoln Cabinets

Model	LA6	LA9	LA12	LA15	LA18	LA24
<b>Dimensions</b>						
Length	600mm	900mm	1200mm	1530mm	1770mm	2370mm
Depth*	640mm	640mm	640mm	640mm	640mm	640mm
Height	1230mm	1230mm	1230mm	1230mm	1230mm	1230mm
Weight	60kg	85kg	125kg	140kg	165kg	245kg
Display Area (m <sup>2</sup> )	0.82	1.33	1.85	2.4	2.65	3.7
<b>Construction</b>						
Exterior	Stainless steel or powder coated zinc steel					
Interior	Stainless Steel					
Lighting	LED under-shelf lighting					
Glass	Toughened single glazed					
Insulation	n/a					
Doors	Sliding, toughened single glazed					
Shelves	Adjustable height & angle, 3 shelves & base					
<b>Electrical</b>						
Volts	230 – 240 Volts a.c. 50 Hz, single phase					
Amps	0.1A	0.1A	0.2A	0.2A	0.3A	0.3A
Connection	10A 3 pin plug					

\*Add extra 15mm for protruding control panel and switches

## Devon & Cornwall Cabinets

Model	DA6 / CA6	DA9 / CA9	DA12 / CA12	DA15 / CA15	DA18 / CA18	DA24 / CA24
<b>Dimensions</b>						
Length	600mm	900mm	1200mm	1530mm	1770mm	2370mm
Depth*	640mm	640mm	640mm	640mm	640mm	640mm
Height	830mm	830mm	830mm	830mm	830mm	830mm
Weight	65kg	97kg	129kg	161kg	188kg	215kg
Display Area (m <sup>2</sup> )	0.82/0.65	1.33/1.05	1.85/1.46	2.4/1.9	2.65/2.1	3.7/2.9
<b>Construction</b>						
Exterior	Stainless steel or powder coated zinc steel					
Interior	Stainless Steel					
Lighting	LED under-shelf lighting					
Glass	Toughened single glazed					
Insulation	n/a					
Doors	Sliding, single glazed					
Shelves	Adjustable height & angle, 3 shelves & base					
<b>Electrical</b>						
Volts	230 – 240 Volts a.c. 50 Hz, single phase					
Amps	0.1A	0.1A	0.2A	0.2A	0.3A	0.3A
Connection	10A 3 pin plug					

\*Add extra 30mm for protruding control panel and switches

## WARRANTY

### Warranty Cover

Festivé warrants to the original purchaser of a Festivé manufactured food display cabinet any defect in workmanship or material resulting in the malfunctioning of the cabinet while under correct use. Liability under this warranty is limited to replacing or repairing (at the Company's discretion) a part without charge. The warranty support for any refrigeration unit requires evidence of four (4) monthly servicing of chilled cabinets by a qualified refrigeration technician. The warranty period extends for:

#### Refrigerated & Ambient Cabinets:

- Parts and Labour for first year: up to twelve (12) months from sale
- Parts Only for second year: twelve (12) to twenty-four (24) months from sale
- Parts and Labour for Refrigeration Unit for two years: up to twenty-four (24) months from sale. Subject to four (4) monthly servicing by a qualified refrigeration technician

#### Heated & Bain Marie Cabinets:

- Parts and Labour for first year: up to twelve (12) months from sale

### Warranty Conditions

Liability under this warranty does not cover:

- Loss, damage or expense directly or indirectly arising from use or inability to use the product or from any other cause.
- Any part of the cabinet which has been subject to misuse, neglect, incorrect installation, alteration, accident or damage caused during transportation, use of abrasive chemicals, flooding, fire or acts of God.
- Poor or inadequate cleaning of the cabinet that may lead to damage, wear or corrosion of any part.
- Damage resulting from failure to have four (4) monthly servicing of refrigerated cabinets carried out by a qualified refrigeration technician, supported by service records.
- Refrigeration failure as a result of inadequate ventilation to the refrigeration unit.
- Installation of remote condenser units.
- Breakage of glass or plastic components or the replacement of light tubes or door seals.
- Improper electrical connections
- Improper adjustment of controlling equipment.
- Fair wear and tear.
- Any damage directly or indirectly arising from the non-use of Festivé supplied parts.
- Any loss, damage or expense directly or indirectly arising from failure to follow product operating and maintenance instructions.
- Repairs or maintenance carried out by a service agent un-authorized by Festive
- Travelling distance in excess of 160kms return trip from an authorised service agent
- Service outside of normal business hours. If this is required an "out of hours" surcharge will apply.

### Warranty Procedure

All warranty repairs must be pre-authorized by a Festive representative. Direct authorisation to effect a warranty repair can be made through contact with:

#### In New Zealand:

Ph: +64 3 349 8380 - Festive NZ Limited

E: [warranty@festive.co.nz](mailto:warranty@festive.co.nz)

#### In Australia:

Ph: +64 3 349 3380 - Festive NZ Limited

E: [warranty@festiveaustralia.com](mailto:warranty@festiveaustralia.com)

Cabinet serial number, model, site address, site contact details and fault description will need to be provided.

E: [warranty@festive.co.nz](mailto:warranty@festive.co.nz)

#### In Australia:

Ph: +64 3 349 3380 - Festive NZ Limited

E: [warranty@festiveaustralia.com](mailto:warranty@festiveaustralia.com)



## CONTACT DETAILS

For further information or help, contact your supplier or:

Email: [sales@festive.co.nz](mailto:sales@festive.co.nz)

Internet: [www.festive.co.nz](http://www.festive.co.nz)

Telephone: +64 3 349 3380

Fax: +64 3 349 3381

Mail: Festivé NZ Limited  
P O Box 16534  
Hornby  
Christchurch 8441  
New Zealand