



Cold Deck

Installation and Operating Manual



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INTRODUCTION

Congratulations on purchase of a Festivé food display cabinet. Festivé designs and manufactures quality cabinets designed to meet the exacting needs of its customers. Please take the time to carefully read and understand this manual. This will help ensure that maximum benefit from the cabinet can be gained. If you have any queries contact your dealer or Festivé.

SAFETY

Please carefully read the important safety information provided below:

1. **Do not overload your power supply.**
2. **The cabinet must be supplied with the voltage specified.**
3. **Always ensure that the power to the cabinet is earthed.**
4. **Always disconnect the cabinet from the mains power supply before cleaning, undertaking maintenance or allowing the cabinet to be serviced by a properly qualified tradesman.**
5. **Keep clear of, and never touch, moving parts.**
6. **Ensure that staff are familiar with the above safety information, as well as all other information in this manual.**

INSTALLATION INSTRUCTIONS

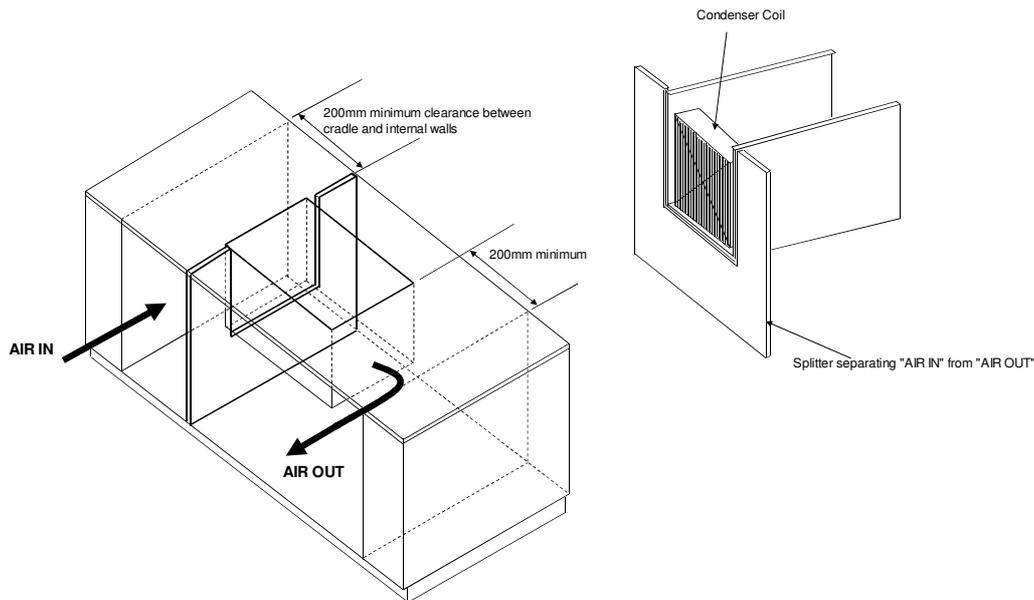
In order to ensure that the cabinet operates efficiently it is important to spend time preparing the area and the cabinet for installation. Some key points and useful advice are provided below:

1. **Location**
Cabinets should always be located away from direct sunlight, draughts, and equipment that generate heat and water vapour.
2. **Power Supply**
Ensure a suitable power supply exists. Plug the cabinet into its own power point at the wall (multi boxes are not recommended). Always turn the cabinet on and off at the wall.
3. **Site Preparation**
The cabinet should be installed on a level floor, plinth or bench. This ensures proper functioning of doors and condensate management. Any necessary bench cut-outs should have been made prior to installation, and a suitable power point located appropriately. Carefully position the cabinet in its correct position and ensure it is level. Adequate access to the cabinet for loading and cleaning is required.
4. **Cabinet Preparation.**
Carefully un-wrap the cabinet and any other parts supplied. Remove all tape and ties etc.
5. **Condenser Unit**
Ensure the condenser unit has adequate ventilation. It is critical for the effective operation of the cabinet that the condenser fan is able to draw in cool air from the room and disperse hot air into the room. The condenser unit is attached to the underneath of the cabinet by a built in cradle.



Condenser in Cradle attached under cabinet

The cabinet and cradle need to be fitted into the counter-top and adequate ventilation provided for the condenser unit as follows:



Correct Installation of Condenser in Cradle Assembly

OPERATING INSTRUCTIONS

1. Switch the cabinet on at the wall.
2. Flick down either the one or the two red toggle switches (one for the refrigeration unit and one for the light, if present).



3. Turn the thermostat dial clockwise to desired temperature setting.
4. The indicator light indicates when the refrigeration is on.
5. Load the cabinet with pre-chilled products (food display cabinets are not refrigerators and should be loaded with pre-chilled products).
6. The cabinet is set to defrost at regular intervals. A defrost button on the controller panel will light up when the cabinet is in defrost mode. The cabinet is fitted with an intelligent defrost system that will automatically shorten or extend the defrost time dependent on requirements.
7. Always switch off at the wall.

CLEANING

It is important that the cabinet is regularly cleaned in order to achieve hygienic and efficient operation. Some advice on this is provided below:

1. Always turn the cabinet off at the wall before cleaning.
2. Do not use bleaches and other aggressive cleaning products (chemicals and scourers) that could damage the cabinet surfaces.
3. Never use hot water on glass as this may 'shock' the glass and cause 'thermal breakage', i.e. shattering of glass due to sudden temperature changes.
4. Clean the exterior with soapy water using a soft damp cloth. Never apply too much water and

always be careful to minimize moisture on and near the electronic controller and power lead. Dry the exterior immediately afterwards.

5. A vacuum cleaner and/or soft brush may be used to collect debris from the blue evaporator coil. Be careful not to bend the fins on the coil. The fins are sharp and cause cuts if caution is not exercised.
6. Clear any obstruction from the drain.
7. Regularly check that the condenser fins at the rear of the cabinet are free from dust, as any build-up will reduce the efficiency of the cabinet and can cause excess power consumption or even compressor failure. The back panel at the rear of the cabinet should be removed and the dust removed by brushing and vacuuming the fins. On occasions dust build-up in the condenser fins can be extensive and pressurised gas (air or nitrogen) may need to be blown through the fins to clear them. It is recommended that the condenser coil is cleaned monthly, and in cases of high dust exposure that six monthly the fins are blown with high pressure gas.



condenser unit

SERVICING

Regular servicing of the cabinet is important for its ongoing efficient operation. Four monthly servicing of the cabinet by a qualified refrigeration technician is required to maintain the warranty of a Festivé refrigerated cabinet – refer Warranty on page 5 of this Manual.

TROUBLE SHOOTING

Problem	Possible Cause	Solution
Cabinet won't start	Circuit broken at the main power board	Replace fuse/turn circuit breaker on
	The cabinet switch is off	Turn the cabinet switch on
	Thermostat controller is faulty	Replace the Thermostat controller
Unsatisfactory cabinet temperature	Air circulation is blocked/impeded	Remove food/trays away from vents and airflows. Clean/vacuum air vents
	Condenser fan grill dirty	Vacuum to remove dirt
	Thermostat controller is faulty	Replace the Thermostat controller
	Ambient temperature is greater than 32°C	Reduce ambient temperature and/or move cabinet
Cabinet light not working	Light switch is off	Turn light switch on
	LED light not working	Replace light

WARRANTY

Warranty Cover

Festivé warrants to the original purchaser of a Festivé manufactured food display cabinet any defect in workmanship or material resulting in the malfunctioning of the cabinet while under correct use. Liability under this warranty is limited to replacing or repairing (at the Company's discretion) a part without charge. The warranty support for any refrigeration unit requires evidence of four (4) monthly servicing of chilled cabinets by a qualified refrigeration technician. The warranty period extends for:

Refrigerated & Ambient Cabinets:

- Parts and Labour for first year: up to twelve (12) months from sale
- Parts Only for second year: twelve (12) to twenty-four (24) months from sale
- Parts and Labour for Refrigeration Unit for two years: up to twenty-four (24) months from sale. Subject to four (4) monthly servicing by a qualified refrigeration technician

Heated & Bain Marie Cabinets:

- Parts and Labour for first year: up to twelve (12) months from sale

Warranty Conditions

Liability under this warranty does not cover:

- Loss, damage or expense directly or indirectly arising from use or inability to use the product or from any other cause.
- Any part of the cabinet which has been subject to misuse, neglect, incorrect installation, alteration, accident or damage caused during transportation, use of abrasive chemicals, flooding, fire or acts of God.
- Poor or inadequate cleaning of the cabinet that may lead to damage, wear or corrosion of any part.
- Damage resulting from failure to have four (4) monthly servicing of refrigerated cabinets carried out by a qualified refrigeration technician, supported by service records.
- Refrigeration failure as a result of inadequate ventilation to the refrigeration unit.
- Installation of remote condenser units.
- Breakage of glass or plastic components or the replacement of light tubes or door seals.
- Improper electrical connections
- Improper adjustment of controlling equipment.
- Fair wear and tear.
- Any damage directly or indirectly arising from the non-use of Festivé supplied parts.
- Any loss, damage or expense directly or indirectly arising from failure to follow product operating and maintenance instructions.
- Repairs or maintenance carried out by a service agent un-authorized by Festive
- Travelling distance in excess of 160kms return trip from an authorised service agent
- Service outside of normal business hours. If this is required an "out of hours" surcharge will apply.

Warranty Procedure

All warranty repairs must be pre-authorized by a Festive representative. Direct authorisation to effect a warranty repair can be made through contact with:

In New Zealand:

Ph: +64 3 349 8380 - Festive NZ Limited
E: warranty@festive.co.nz

In Australia:

Ph: +64 3 349 3380 - Festive NZ Limited
E: warranty@festiveaustralia.com

Cabinet serial number, model, site address, site contact details and fault description will need to be provided.

CONTACT DETAILS

For further information or help, contact your supplier or:

Email: sales@festive.co.nz

Internet: www.festive.co.nz

Telephone: +64 3 349 3380

Fax: +64 3 349 3381

Mail: Festivé NZ Limited
P O Box 16534
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Christchurch 8441
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